

PRACTICE PAYMENTS' POLICY

It is our Practice policy to give patients full information about the cost of their dental work before any treatment is undertaken. To this end, each patient will receive a written estimate and treatment plan following an assessment by the dentist.

An abridged list of treatments in the form of our private fees guide is also on display in the reception area.

You may pay for your dental care by cheque, cash or credit/debit card. All patients making cash payments will be issued with a Practice receipt.

We try to make payment as straightforward as possible. Ordinarily, patients are asked to pay for the care or treatment received at the end of each visit. However, we do ask for payment in advance when patients undertake a course of tooth whitening/bleaching.

All new patients are requested to pay a deposit towards the cost of the initial examination. The deposit is non refundable in the event of late cancellation (less than 36 hours notice) or failure to attend. Patients may also be asked to pay a deposit or the full fee prior to the commencement of treatment if there is a history of defaulting on payment, failure to attend or persistent late cancellation.

The practice manager is also happy to discuss other payment options prior to the commencement of treatment (eg. unusually expensive courses of dental work).